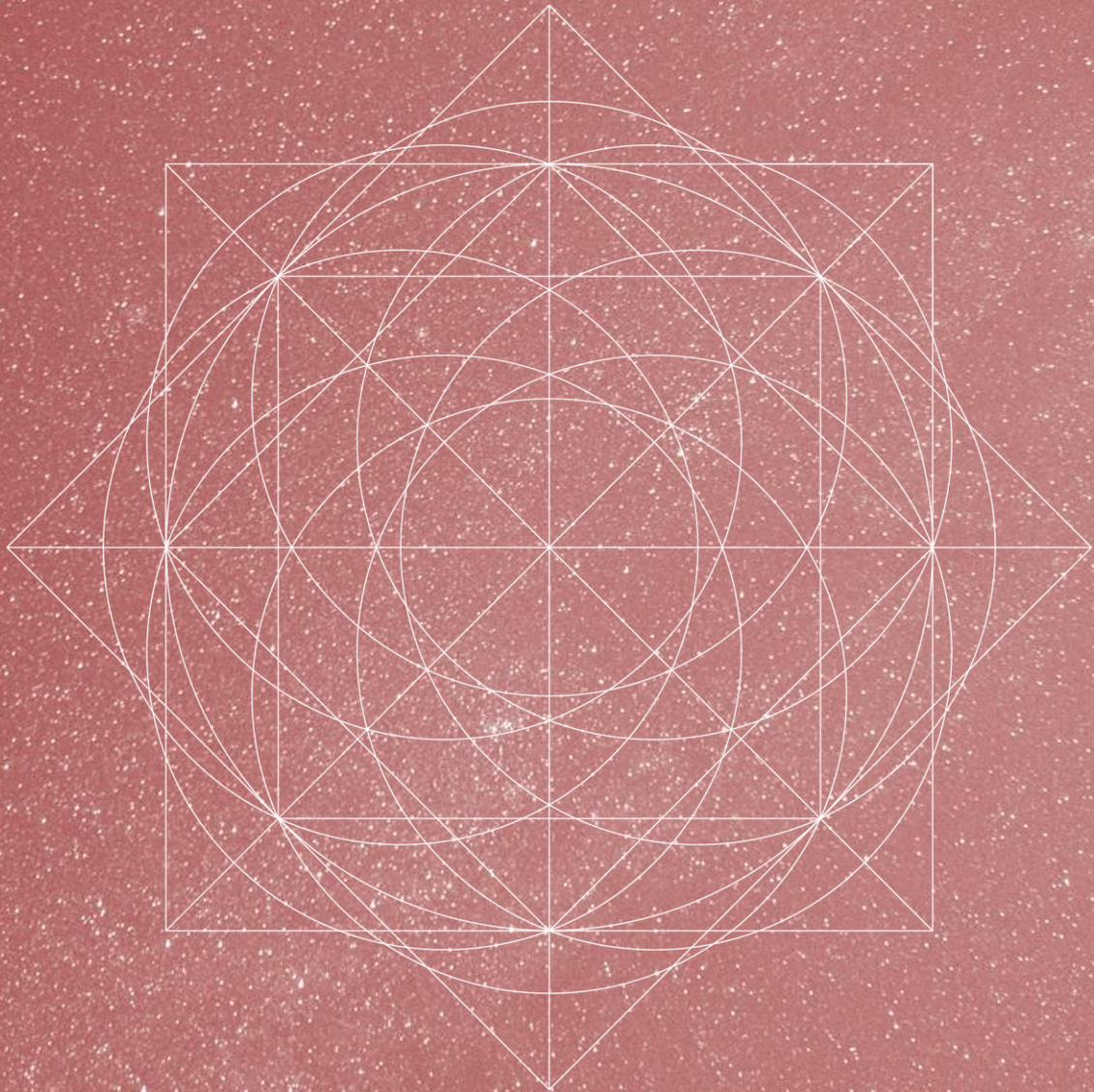


# Quality, Safety & Environmental Policy



## QUALITY

Eldor Group's goal is to be the best and closest partner for its Customers all over the world. The growth and the internationalization of the company are the main evidence of this effort. Eldor's purpose is to:

- satisfy Customer requirements, expected and unexpected
- adhere to quality standards
- improve quality internal control
- optimize continuous improvement

Customers are at the core of all company's actions, which pursue Customer satisfaction through high-quality products and service, taking into consideration the needs of all interested parties (shareholders, employees, suppliers, category association, research centers, local community, local bodies, public administration, financial system) and promoting a responsible approach.

Products manufacturing is consistent with customers' requirements and is strictly implemented to ensure their compliance.

Regulations and internal controls are under continuous improvement by implementing the company Quality Management System in compliance with IATF 16949 standard.

Quality Management System is optimized with continuous improvement programs, in order to meet and exceed customer requirements and expectations and promote the "risk based thinking" approach inside the organization with the aim of preventing and decreasing the risks associated to company processes.

## ENVIRONMENT, HEALTH AND SAFETY

Occupational safety, prevention and protection of workers' health and protection of environment are essential parts of company strategy.

For this reason, Eldor has the aim to operate with a Health and Safety Management System (SMS) and an Environmental Management System (EMS) both documented, integrated and in accordance respectively with the requirements of the International Standards ISO 45001 and ISO 14001.

Eldor adopts a responsible behavior, in full compliance with the Legislation in force at national and community level and with voluntary agreements, in accordance with its adopted Code of Ethics and all regulations regarding environment, health and safety.

With its own technological capabilities and professional skills, Eldor adopts a responsible behavior towards all the stakeholders (shareholders, customers, local community, employees, local authorities and public administrations, research centers, trade associations, suppliers, financial system) and ensures at all times the health and the safety of its employees and all the other stakeholders, the integrity of its assets, the protection and safeguarding of the environment.

This is made possible by:

- the use of the best available technologies and adopting the best international business practices to manage its activities, considering a "life cycle" perspective for the purpose of continuous improvement;
- the monitoring and analysis of **GHG emissions** including CO<sub>2</sub>;
- the reduction of environmental impacts related to the use and end of life of the product;
- the measurement and control of **energy consumption** to improve **energy efficiency** and encourage the use of **renewable energy**;
- the control of **water quality** and the reduction of consumption;
- the monitoring of **air quality**;
- the **responsible** and safe use, storage and disposal of **chemicals**;
- **sustainable resource management** and **waste reduction**;
- the management of its activities so as to eliminate risks to the health and safety of employees, facilitate the prevention of accidents, injuries and occupational diseases;
- monitoring, recording and analysis of accidents, injuries and near misses;

- the provision of appropriate **Personal and Collective Protective Equipment** (PPE and CPE), the availability of safe **work machines** and **ergonomic workplaces**;
- the adoption of technical-organizational measures for **fire prevention and protection** and to deal effectively with **emergencies**;
- implementing effective communication programs to promote the awareness and the involvement of all the staff, suppliers, shareholders and other stakeholders towards the prevention of health and safety risks and environment protection.

Eldor is committed to pursue a policy of continual improvement of its performances related to prevention of risks and protection of health, occupational safety and environment, in the continuous roadmap for success and accordingly achieving “Zero Accident”, “Zero Occupational Illness” and sustainable environment.

Each employee, according to her/his duties and responsibilities, is responsible for the correct and full implementation of this policy.

Orsenigo, January 2021

**Pasquale Forte**

President





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